Preferred NEFI Member IT Services Pricing	ICS Complete	ICS Assure	ICS On-Demand
	Standard Price - $125 per computer user per month	*Standard Price - $100 per computer user per month*	*Standard Price - $215 per hour*
Support Services	NEFI Price - $100 per computer user per month	NEFI Price - $80 per computer user per month	NEFI Price - $175 per computer user per month
Help Desk Support	√	√	$175 per hour - billed in 15 minute increments
On-Site Support	√	Invoiced Separately	Sold Separately
Network Monitoring	√	√	Not available
Server Monitoring	√	√	Not available
Desktop Monitoring	√	√	Not available
Microsoft Patch Management	√	√	Not available
Anti-Virus	√	√	Sold Separately
Anti-Ransomware	√	√	Sold Separately
Anti-Malware	√	√	Sold Separately
Regular Technology Assessments	√	one virtual assessment per year	Not available
Assigned Network Alignment Audits	√	Not available	Not available
Assigned CIO - strategic partner	√	Not available	Not available
Regular IT Steering Committee Meetings	√	Not available	Not available
Budget Assistance	√	Not available	Not available
Employee Security Awareness Training	√	Sold Separately	Sold Separately
Dark Web Credential Monitoring	√	√	Sold Separately
Asset Tracking - Inventory Management	√	√	Not available
License Management	√	√	Not available
After hours & Weekend Support	√	Not available	Not available
Managed Backup Solution			
Back-up & Disaster Recovery Management	May vary depending amount of data	Sold Separately	Sold Separately

For detailed information about our ICS Managed Support Programs please contact:

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