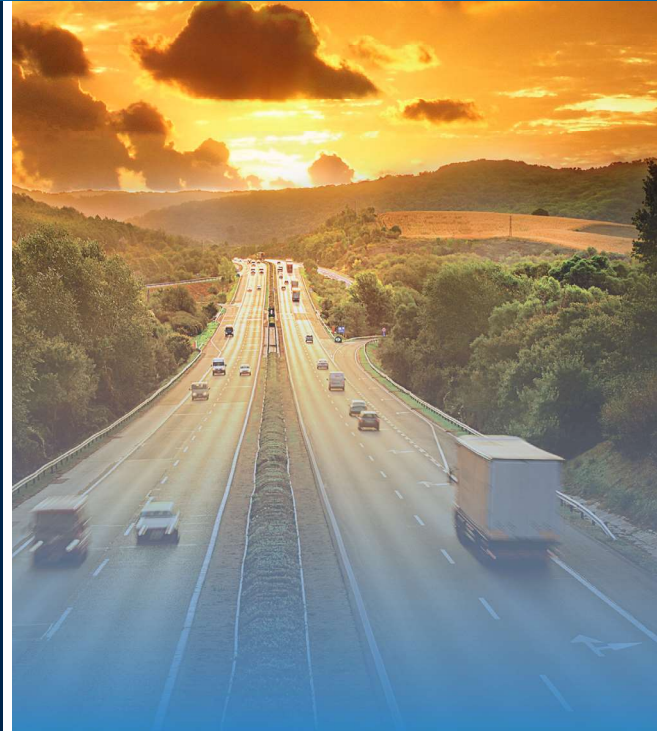# DOT Compliance Support + Services

ARCpoint Labs has been an expert in DOT, federally mandated testing and compliance solutions for more than 20 years. Allow us to help you navigate the regulations that apply to your business, so you can stay focused on running your business.

We can bring full DOT compliance solutions that meet your needs - from testing to policy development, as well as training to Clearinghouse support. Our experts will customize a package of services you need.

Why We Are Different

Full-Service Management of your entire company program all in one place.
- Policy reviews & development, random testing program management, drug & alcohol testing services, physicals, post-accident support, reasonable suspicion, MIS reporting, and more.

Expertise and Training by our team of DOT experts who offer DER training, supervisor and employee training, as well as compliance training for your staff.

Local Support including access to a local ARCpoint Labs office with a lab owner who is always available and responsive. Superior to a national TPA, we provide a full range of services with the benefit of being a local provider.

ARCpoint Labs of Southborough & Worcester
508-281-0501
gbhalakia@arcpointlabs.com

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781-460-6020
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DOT Drug and Alcohol Testing

ARCpoint Labs is a Third-Party Administrator (TPA) specializing in DOT drug and alcohol testing, and program management. Our DOT certified collectors and breath alcohol technicians are experienced in handling any type of collection and will make sure that you are always in compliance.

We offer DOT drug and alcohol testing for:
- Pre-employment
- Reasonable suspicion
- Random testing
- Post-accident testing

Consortium Program Management

ARCpoint Labs manages DOT random pools using the ARCpoint Labs Compliance Systems program, which is a full solution for DOT companies that need a consortium option.

DOT Compliant Policy Development

The foundation of ensuring you are compliant with DOT regulations is to establish policies and procedures that are in line with DOT regulations and your company policy. ARCpoint Labs is your expert partner to help review and create the policies to keep your company in compliance.

Policy development can include:
- FMCSA, PHMSA, USCG, FTA, FAA and FRA policies
- Clearinghouse addendum to your existing policy

Clearinghouse Support Services

Working with FMCSA Clearinghouse is a time consuming process that our team of designated experts can help navigate to ensure you're following proper protocol for FMCSA regulations.

Background Screening

ARCpoint Labs through its NAPBS accredited background screening services, provides DOT packages for background screening services such as Motor Vehicle Records (MVR), Employment Verification, and more.

Onsite/After Hours Coverage

DOT regulations require post-accident alcohol tests to be administered within 2 hours of a DOT accident. Working closely with DOT companies, we provide 24/7 onsite coverage, including a certified technician to be dispatched for testing.

DOT Physicals

ARCpoint Labs has licensed Certified Medical Examiners (CMEs) providing DOT Physicals to ensure that your drivers meet the federal medical standards and perform their duties safely.

Supervisor Training

DOT regulations require employers to provide Signs and Symptoms training for supervisors of safety-sensitive employees. ARCpoint Labs offers a comprehensive collection of supervisor training courses including in-person and virtual options training to companies.

Driver Qualification File Program

Federal regulations require that commercial motor carriers maintain a Driver Qualification file for each of their commercial motor vehicle drivers. Through this program, ARCpoint Labs will help your company manage DQFs and supporting documentation to show your drivers are fully qualified to operate a commercial vehicle.

SAP Services

In the event that a driver tests positive for drugs or alcohol, ARCpoint Labs will refer him to a DOT-qualified substance abuse professional (SAP). The SAP will perform a clinical evaluation and make a treatment recommendation. The SAP will work closely with your members' designated employee representative (DER) to ensure a smooth return-to-duty process.

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