



Member **Benefits**

DRUG & ALCOHOL TESTING AND DRIVER QUALIFICATION SERVICES

arcpoint labs



Nationwide Delays for Drug Testing

It seems like everywhere you look in the economy, there are delays and shortages. Unfortunately, drug testing hasn't been immune to these challenges. Staffing shortages and a lack of testing supplies have created bottlenecks across the "drug test" supply chain.

These problems have been compounded by the introduction in August of a new federal "custody and control form," also known as a CCF. If the old form is used by the collection site, the lab requires them to submit an affidavit before they will process the specimen. All told, a drug test that used to reliably take 2 days can now take several days.

As you enter the busy season for fuel delivery, here are some actions you can take to get your drug test results as quickly as possible:

- **Electronic CCFs:** Sending your driver for testing with an electronic order speeds the process and reduces errors. To order an electronic test order for your drivers, click [HERE](#).
- **Paper CCFs:** If you must use a paper CCF, make sure you have the latest version. One quick way to confirm you have the right one is that Step1(c) on the form now shows "CDL State and No." If you don't see this wording on your form, don't use it. Let us know and we can order new forms for you.
- **Observed Collections:** If your driver needs a return-to-duty or follow up test, the urine collection must be observed by a same-gender collector. Always confirm that the collection site has a collector who can do the observation to avoid delays. Both our ARCpoint sites have male collectors, but many sites do not.
- **Communicate:** Try to send your candidates and drivers in sooner rather than later. Let them know about the testing delays and emphasize the importance of going for their test right away.

Click Here To Order an Electronic Test Order for Your Drivers

If you need any assistance, please email ARCpoint at arcsupport.ma@arcpointlabs.com or contact NEFI at:

benefits@nefi.com

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