



NEFI Service Manager Peer Group Application

Attention Service Managers

The NEFI Education Foundation and Quality Service Contractors (QSC), an enhanced service group of the National PHCC, are proud to announce their new **Service Manager Peer Group Education Program**.

In today's fast-paced fuel service environment, collaboration and shared experiences are key to overcoming challenges and driving success. These peer groups will provide a unique opportunity for participants to engage with fellow service managers, exchange ideas, and gain valuable insights that will help them thrive.

Here's what you can expect:

- Engaging discussions on industry trends and best practices
- Collaborative problem-solving sessions
- Networking opportunities with fellow service managers
- Supportive environment for sharing challenges and successes

Registration is open to service managers at NEFI-member companies. Space is limited. Whenever possible, peer groups will be created of participants with similar skill sets, years of experience, and company size.

WHEN	April 22, 2025 DEADLINE IS MARCH 24
WHERE	The program will consist of 11 virtual monthly meetings, lasting 1-1/2 to 2 hours, and one in-person annual meeting
HOW TO APPLY	<p>ONLINE Vist nefi.com/education/qsc</p> <p>BY EMAIL Complete this application and email it to education_qsc@nefi.com</p>
APPROVAL	All applicants are subject to approval. Applications will be reviewed after receiving. An email will be sent once accepted with a confidentiality agreement.
COST	\$1,950 per participant
CANCELLATION	All cancellation requests must be sent in writing 30 days prior to the first session to education_qsc@nefi.com

Applicant's Contact Information

First Name:	Last Name :	
Current Title:	Length of Time in Position:	
Company Name:	Company Address:	
Company City:	Company State:	Company Zip:
Applicant's Email Address:	Length of Time Company Has Been in Business:	
Applicant's Reporting Supervisor/Manager's First Name:	Last Name:	
Applicant's Reporting Supervisor/Manager's Title:		
Applicant's Reporting Supervisor/Manager's Email Address:		

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Application Questions for Service Manager Peer Group

1) How many years of experience do you have in the industry? What positions have you held?

2) Can you describe your current primary responsibilities?

3) How many employees make up your current company roster? How many people do you manage?

4) Are there any other service managers in your company? _____ YES _____ NO

5) What services does your company provide?

6) What state(s) do you serve?

7) What is your territory size?

8) Why would you like to be a part of a service manager peer group?

9) Can you commit to the required group meetings and discussions? _____ YES _____ NO

10) What are your key goals for participating in this peer group?

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Application Questions for Service Manager Peer Group

(CONTINUED)

11) Are there specific skills or knowledge areas you are looking to improve?

12) What is your biggest challenge in your role that you would like to discuss with your peers?

13) Do you have clear expectations from your owner/direct manager?

14) What are your annual sales goals, if any, for your direct team?

15) Are you and your department responsible for meeting any key performance indicators specific to the industry and customers you serve?

16) How do you feel about preparing for and presenting information or training to a peer group?

17) Would you be willing to read or listen to books about leadership and management? _____ YES _____ NO

Signature

Date

PLEASE SIGN AND EMAIL COMPLETED APPLICATION TO: EDUCATION_QSC@NEFI.COM

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