



NEFI-QSC Collections Education Program Application

Attention All Accounts Receivable and Collection Managers

The NEFI Education Foundation and Quality Service Contractors (QSC), an enhanced service group of the National PHCC, are proud to announce their new **Collections Education Program**.

As businesses navigate the complexities of cash flow and customer relationships, understanding how to effectively manage receivables is vital for sustaining growth and enhancing profitability. In this series of sessions, we will explore the fundamental concepts of A/R, discuss the significance of efficient collections processes, and examine best practices that can minimize bad debts and accelerate cash flow.

Session 1: (May 20)

Foundational knowledge about the collections process.

Session 2: (May 27)

Effective customer onboarding and credit management

Session 3: (June 3)

Proactive Collection Strategies

Registration is open to all accounts receivable and collection managers, **but space is limited. Register today!**

WHEN

Starting Wednesday, May 20, 2026

DEADLINE IS MAY 15

WHERE

Starting on Wednesday, May 20, there will be 3 1.5 hour virtual meetings, Wednesday May 20, Wednesday May 27, and Wednesday June 3 from 1:00 pm – 2:30 pm.

HOW TO APPLY

ONLINE

Visit nefi.com/education/qsc/csr

BY EMAIL

Complete this application and email it to education_qsc@nefi.com

APPROVAL

All applicants are subject to approval. Applications will be reviewed after receiving. Approved applicants will be sent a congratulations email along with a confidentiality agreement. Web Camera on is mandatory for participation.

COST

\$375 for NEFI Members

\$525 for Non-Members

CANCELLATION

All cancellation requests must be sent in writing 30 days prior to the first session to education_qsc@nefi.com

Applicant's Contact Information

First Name:

Last Name :

Current Title:

Length of Time in Position:

Company Name:

Company Address:

Company City:

Company State:

Company Zip:

Applicant's Email Address:

Length of Time Company Has Been in Business:

Applicant's Reporting Supervisor/Manager's First Name:

Last Name:

Applicant's Reporting Supervisor/Manager's Title:

Applicant's Reporting Supervisor/Manager's Email Address:

REGISTRATION DEADLINE IS MAY 15 • SPACE IS LIMITED



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Application Questions for Collections Education Program

1) How many years of experience do you have in the industry?

2) What positions have you held?

3) Can you describe your current primary responsibilities?

4) What services does your company provide?

5) Can you commit to the required group meetings and discussions? _____ YES _____ NO

6) What are your key goals for participating in this education session?

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Application Questions for Collections Education Program *(CONTINUED)*

- 7) Are there specific skills or knowledge areas you are looking to improve?
- 8) What is your biggest challenge in your role that you would like to discuss with your peers?
- 9) Do you or your team have certain performance targets or goals you need to meet when helping customers or serving your industry?

Signature

Date

PLEASE SIGN AND EMAIL COMPLETED APPLICATION TO: EDUCATION_QSC@NEFI.COM

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