



## **ICS Managed Support Services**

Technology support from ICS takes the burden of managing your business technology away and allows you to focus on your business goals and initiatives. ICS has helped businesses to maximize resources by partnering with our clients to bring technology and people together. We offer 24/7/365 assistance from our engineering team, bring value by providing predictable costs, drive efficiency, heighten security and increase business performance. Our proactive approach will ensure that you stay competitive in your marketplace and ensure that your business is alignment with current technology standards.

### **ICS Complete:**

You can rest assure that we are available for you 24/7/365 with our all-inclusive Managed Support Agreement. ICS Complete offers unlimited access to our Support Center, the tools to effectively manage and secure your environment – plus a dedicated Chief Information Officer and Network Administrator.

### **ICS Assure:**

You will receive unlimited Access to our Support Center for remote support between 7am and 5:30pm Monday thru Friday. Additionally, we provide the software and tools to secure and manage your technology.

### **ICS On-Demand:**

Design, implementation, and support provided at an hourly rate for projects or technology initiatives to support your business goals and objectives. In addition, we leverage our buying power to offer you hardware and software that suit your business needs at highly competitive pricing.

For detailed information about our ICS Managed Support Programs please contact:

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