ARCPOINT DOT PROGRAM AND SERVICES

DOT Drug and Alcohol Testing

Having a compliant drug and alcohol program is crucial to every motor carrier's business. Make sure your members have the right program in place by partnering with ARCpoint Labs. We have two decades of experience helping companies manage their DOT drug and alcohol testing programs. From our broad network of collection sites to an easy-to-use web portal, you can be assured that ARCpoint Labs will keep your members on track.

DOT Random Test Management

Random testing is a mandatory part of any DOT compliance program, and ARCpoint Labs will take on the administrative burden of making sure your members meet the DOT requirements. ARCpoint will establish a NEFI consortium dedicated solely to your members' drivers. We manage the entire test process, from ensuring all the drivers are in the random program, to running the random selections, to providing periodic compliance reports. We can also come onsite to perform testing to minimize driver downtime.

Medical Review Services

ARCpoint Labs utilizes i3Screen to review all DOT drug test results. i3Screen acts as an important gatekeeper to review test documentation for errors, and to interview donors who have non-negative results to determine if there's a legitimate medical explanation. i3Screen has a staff of physicians who are certified by the Medical Review Officer Certification Council (MROCC) and the American Association of Medical Review Officers (AAMRO).

SAP Services

In the event that a driver tests positive for drugs or alcohol, ARCpoint Labs will refer him to a DOT-qualified substance abuse professional (SAP). The SAP will perform a clinical evaluation and make a treatment recommendation. The SAP will work closely with your members' designated employee representative (DER) to ensure a smooth return-to-duty process.

DOT Medical Exams

The DOT medical exam process ensures that your members' drivers are in good health to work safely. Our medical examiners are certified by the FMCSA and will ensure that every driver meets all the screening requirements.

DOT Supervisor Training

ARCpoint Labs provides training to equip your members' supervisors & managers with the knowledge and confidence they need to make reasonable suspicion determinations. We can deliver this training via an online course or a live session at their location.

DOT Policy Development

As a commercial motor carrier, your members are required to have a DOT compliant drug and alcohol policy in place. Whether they need to build one from the ground up or review an existing policy to ensure it reflects the latest regulations, ARCpoint Labs will help via our legal partner Constangy, Brook, Smith and Prophete.

Background Checks

ARCpoint Labs has partnered with Global HR Research, a nationwide leader in background screening solutions. An accredited member of the National Association of Background Screening Providers (NABPS), NEFI members will be assured of receiving an unparalleled level of customer service, turn-around times and compliance with industry regulations. We can develop customized background check packages that meet federal hiring requirements, shorten the hiring process and protect your business.

On-site, After-Hours Support

ARCpoint Labs is available 24 x 7 for post-accident and reasonable suspicion testing. NEFI members will have access to a dedicated emergency number to call, and we dispatch a DOT-certified technician to their location within two hours. When it comes to ensuring that your post-accident and reasonable suspicion testing is done right, NEFI and their members can depend on ARCpoint Labs.

DOT Clearinghouse Services

The Drug and Alcohol Clearinghouse presents a new set of compliance challenges for FMCSA regulated companies. The regulations change everything from the hiring process, to the wording of the drug & alcohol policy, to how to report positive results and more. ARCpoint Labs will help prepare your members for the regulations, as well as assist with its implementation.

DOT Mock Audits

ARCpoint Labs can help NEFI members be proactive about evaluating the readiness of their compliance program. Our comprehensive mock audit service covers all areas of their program including driver qualification, drug & alcohol testing, hours of service, vehicle maintenance and accident records. ARCpoint Labs can help NEFI members identify & solve compliance issues before they affect their business.

Driver Qualification File (DQF) Compliance

Complying with DOT regulations includes much more than mandatory drug testing. Every motor carrier is required to establish a DQF for each driver upon hire, and then update it periodically based on key events. With our Titan solution, ARCpoint Labs can help reduce the administrative burden of DQF management and ensure that your DQFs are always up-to-date.